

Connecting your Iphone to the Starkey Thrive Hearing app for remote control access:

1. Open the App Store®.
2. In the search box type "Thrive Hearing Control."
3. Tap GET to download the app to your mobile device.
4. Open the Thrive app. You will be prompted for setup:
5. Notifications: Select Allow or Don't Allow. Notifications will send an audible alert to the hearing aids, place a notice on the Thrive app icon, and place a banner on the lock screen.
6. Location Services: Always Allow is recommended. Location Services are important for features such as geotagging, Fall Alert and Find My Hearing Aids.
7. End User License Agreement and Privacy Policy: Review the agreement and check both consent boxes. Click Accept.
8. Basic or Advanced Mode: Select desired mode and press continue. This can be changed later within the app.
9. Thrive App Sign In: Visit Facebook, Google™ search engine or create your own account with an email address and password. This creates your cloud account and saves your Thrive app preferences.

Connecting your Android phone to the Starkey Thrive Hearing app for remote control access:

1. Open the Google Play store.
2. In the search box type "Thrive Hearing Control."
3. Tap INSTALL to download the app to your mobile device.
4. Open the Thrive app. You will be prompted for setup:
5. Notifications: Select Allow or Don't Allow. Notifications will send an audible alert to the hearing aids, place a notice on the Thrive app icon, and place a banner on the lock screen.
6. Location Services: Always Allow is recommended. Location Services are important for features such as geotagging, Fall Alert and Find My Hearing Aids.
7. End User License Agreement and Privacy Policy: Review the agreement and check both consent boxes. Click Accept.
8. Basic or Advanced Mode: Select desired mode and press continue. This can be changed later within the app.
9. Thrive App Sign In: Visit Facebook, Google™ search engine or create your own account with an email address and password. This creates your cloud account and saves your Thrive app preferences.